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April 27, 2004

Chairman Deborah Taylor Tate
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

RE: Docket No. 00-00873
Sprint's Response to TRA Staff's Requests

Dear Chairman Tate.

Enclosed for filing in the above proceeding are the original and thirteen copies of Sprint's response to the Tennessee Regulatory Authority Staff's request for information following the April 8, 2004 Workshop regarding proposed rule entitled "Obligations of Resellers and Underlying Carriers of Local and Intrastate Long Distance Service Upon Termination of Service."

If you have questions regarding this information, please contact Laura Sykora at 919-554-7323 or Kaye Odum at 919-554-5277.

Sincerely,

H Edward Phillips

Attachments

C. Eddie Roberson
Laura Sykora
Kaye Odum

**SPRINT'S RESPONSE TO TRA STAFF QUESTIONS
FOLLOWING APRIL 8, 2004 WORKSHOP REGARDING
PROPOSED RULE
"Obligations of Resellers and Underlying Carriers of Local and Intrastate Long
Distance Service Upon Termination of Service"
Docket No. 00-00873**

Question 1: In states where end-users have been notified of reseller disconnection, how many end-user customers have stayed with the reseller until disconnection?

Response: In Sprint states where end-users have been notified of reseller disconnection, approximately 16-17% stayed with the reseller until disconnection.

Question 2: In states where there is a default period, how many end-user customers have stayed with the underlying carrier past the default period?

Response: In states where Sprint has a default period, approximately 72% of end-user customers have stayed with the underlying carrier past the default period.

Question 3: In states where Sprint has had to implement underlying carrier responsibilities, what is the approximate cost of implementation?

Response: Without notification to end-user customers prior to reseller disconnection, Sprint's estimated cost to implement underlying carrier responsibilities in a default situation is \$8,036 in fixed costs plus costs of approximately \$23.27/per line. For instance, the total cost for the Adelphia conditional default to United Telephone-Southeast, Inc. in Tennessee would be approximately \$186,052 if all 7,650 Adelphia customers who had not chosen a carrier on 9/9/02 were defaulted on 9/23/02 [$\$8,036 + (\$23.27 \times 7,650) = \$186,051.50$]. Fixed costs include such items as extraction and distribution of reports, Legal and Regulatory expense (e.g. for notifications/petitions to State Commission and fulfilling requirements mandated by the State Commission, petitions for waiver of certain FCC requirements, etc.), and identifying and collecting prior debt. The per line costs includes such expenses as issuance of orders to remove the line from the CLEC account, contacting the end users for any billing information, and preparation and mailing Welcome letters to defaulted customers. No cost for notifying end-user customers of reseller disconnection is included.

PROPRIETARY

Question 4: Where in Northeast Tennessee can Sprint (United Telephone-Southeast, Inc.) provide soft dialtone?

Response: Soft dialtone will be ubiquitously available on June 19, 2004 throughout United Telephone-Southeast, Inc.'s service territory in Northeast Tennessee. Soft dialtone will automatically connect suspended customers with a Sprint business office representative, the exception being that those dialing 911 will be connected to their PSAP. The functionality will only be provided during the period of suspension which is usually 14 days and will cease once service is formally disconnected.